

STANDARDS AND ETHICS INDICATORS 2011

Reporting Officer: Lloyd White, Head of Democratic Services

SUMMARY

This report sets out summary information on a range of topics, by which to gauge the corporate health of the authority in relation to Standards and Ethics.

RECOMMENDATION: That the report be noted.

INFORMATION

The Committee has agreed to receive regular reports on a range of standards and ethics indicators and presenting this information in the public arena will demonstrate that the Council is conducting its business in a lawful, transparent manner and that any transgressions are dealt with according to due process.

1. Audit Commission public interest reports

Nil return

2. Investigations undertaken by Standards for England

Nil return. Please refer to the report in Part II for details of the investigations under taken by the LBH Standards Committee.

3. Whistle-blowing incidents reported

Nil return

4. Challenges to procurement decisions

Date	Details	Outcome
27th April 2011 (until 10th June 2011)	Support and Accommodation based services for Young People and Care Leavers tender - the incumbent provider challenged the outcome of the 5 lots tender as they had not been awarded any of the 5 lots. The challenge was against the procurement processes and evaluation	Challenge withdrawn

5. Employment Tribunal cases received and/or settled

9 ET cases were dealt with in 2011.

- 2 cases were dismissed (one has appealed the dismissal)
 - unfair dismissal and unpaid annual leave
 - unfair dismissal and unfair discrimination (appealed)

- 3 cases were withdrawn
 - unfair dismissal and whistleblowing
 - unfair dismissal
 - sex discrimination on grounds of pregnancy and maternity

- 4 cases are ongoing
 - unfair dismissal and race discrimination
 - unfair dismissal
 - equal pay and race and sex discrimination
 - unfair dismissal, age and sex discrimination and unpaid notice pay

6. Declarations of Interest made by officers in relation to Council contracts

Date	Details	Department / Team
12.06.11	Officer's partner was employed by Total Contract Maintenance Ltd (LBH Contractor) but was made redundant. He successfully applied for a vacancy at RS Gormanley (another LBH Contractor) and started employment on 4 July 2011. Confirmed that same restrictions will apply as before.	Business Support Manager – Newport Road
15.06.11	Officer's brother was employed by RS Gormanley which created a conflict of interest as officer would be signing off work that has been awarded to RS Gormanley and his brother would be managing the work on that contract. Manager received assurances that brother Denis Walsh will not be working on LBH contracts and will be expanding the business elsewhere. If this should change, he will be notified in writing.	Repairs Inspector Manager
25.11.11	Officer invited to her partner's Christmas party. He works for RS Gormanley (LBH Contractor).	Business Support Manager – Newport Road

7. Declarations of Prejudicial Personal Interest made by Members at Meetings

Note: A Member with a *personal* interest in any matter being considered must declare that interest but may remain in the meeting, speak and vote. If a member of the public, knowing all the relevant facts, would view that personal interest as so significant that it is likely to prejudice the Member's judgment of the public interest, then that is deemed a *prejudicial personal interest*. A Member with a *prejudicial personal interest* must declare that interest but may not speak or vote on the item and must leave the room while that item is being considered.

Monday, 24th January, 2011 7.00 pm - Central & South Planning Committee

5. RAF Uxbridge, Hillingdon Road, Uxbridge - 585/APP/2009/2752 & 2754

- Councillor Judith Cooper - Personal - A member of the T Lawrence society

Tuesday, 25th January, 2011 7.00 pm - Central & South Planning Committee

6. Underground Operations Room, RAF Uxbridge, Hillingdon Road, Uxbridge - 585/APP/2010/2902

- Councillor Stead - Personal - A member of the 'Friends of the Bunker'
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Tuesday, 25th January, 2011 7.00 pm - Central & South Planning Committee

9. 51 Chiltern View Road, Uxbridge - 64176/APP/2010/2097

- Councillor Judith Cooper - Personal - Application in her ward

12. Brunel University, Kingston Lane, Hillingdon - 532/APP/2010/1964

- Councillor Stead - Personal - Application in his ward
- Councillor Hensley - Personal and Prejudicial - An ex Don and an academic advisor of the University.
- Councillor Curling - Personal and Prejudicial - An employee of the University.

13. 20 Pield Heath Road, Hillingdon - 21661/APP/2010/1716

- Councillor Brian Stead - Personal - Application in his ward.

16. 1 Derby Road, Uxbridge - 60777/APP/2010/2713

- Councillor Judith Cooper - Personal and Prejudicial - A neighbour of the application site.

17. Tesco Stores Ltd, Glencoe Road, Yeading - 36999/APP/2010/2512

- Councillor Duncan - Personal - Application in her ward.
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Thursday, 27th January, 2011 7.00 pm - Social Services, Health and Housing Policy Overview Committee

Budget Report

- Councillor Kemp - Personal - as a current Council tenant.
-

Thursday, 3rd February, 2011 7.00 pm - North Planning Committee

6. Former Reindeer PH, Maxwell Road, Northwood 18958/APP/2010/2210

- Councillor Melvin - Personal and Prejudicial

8. 76 Exmouth Road, Ruislip 66257/APP/2010/1112

- Councillor Kauffman - Personal

9. 95-97 High Road, Ickenham 63771/APP/2010/2174

- Councillor Lavery - Personal
-

Thursday, 17th February, 2011 7.00 pm - Central & South Planning Committee

9. 28,30& 32 + RO 22, 24, 26 & 34 Oakdene Road, Hillingdon - 66706/APP/2010/2673

- Councillor Bridges - Personal and Prejudicial - Had been in contact with the petitioners about the application.

12. Land adjacent to 135 Bourne Avenue, Hayes - 13276/APP/2010/2168

- Councillor Dhillon - Personal and Prejudicial - Had been in contact with the petitioners about the application

14. 40 Micawber Avenue, Hillingdon - 10947/APP/2010/1714

- Councillor Stead - Personal - application in his Ward.

15. Lock up garage site rear of 22, 23, 24, 25, 26, 28 and 30 St Peters Road, Cowley - 66045/APP/2010/1477

- Councillor Stead - Personal - application in his Ward.

17. Imperial College Training Ground, Sipson Lane, Harlington - 17488/APP/2010/1044

- Councillor Buttivant - Personal - Works with the applicants

20. 15 Burleigh Road, Hillingdon - 61306/APP/2010/2610

- Councillor Bridges - Personal - application in his Ward.
-

Thursday, 17th February, 2011 7.00 pm – Cabinet

8. The Council's Budget: General Fund Revenue Budget and Capital Programme 2011/12

- Councillor MacDonald - Personal and Prejudicial - involvement in the Hillingdon Music Service.
- Councillor Douglas Mills - Personal - as a Governor of Ruislip High School and due to a family interest in the Willow Tree Centre.

7. Monthly Council Budget Monitoring Report - Month 9

- Councillor Douglas Mills - Personal - being personally affected by the proposed High Speed 2 rail route.

Thursday, 17th February, 2011 7.30 pm - Executive Scrutiny Committee

5. Consideration of Any Call-Ins of Decisions Made at the Cabinet Meeting on 17 February 2011

- Councillor MacDonald - Personal and Prejudicial - Cabinet Agenda Item 8 – The Council's Budget: 12 as family members and herself have links with Hillingdon Music Service.
- Councillor Lavery - Personal - Cabinet Agenda Item 9 – Schools Budget 2011/12 as a Governor of Ruislip High School.

Thursday, 24th February, 2011 7.30 pm - Council

5. Report of the Head of Democratic Services

- Councillor MacDonald - Personal and Prejudicial – Appointment of Champion & Establishment of Working Group to Review Support for Music Tuition, due to involvement with the Hillingdon Music Service.

8. Council General Fund Revenue Budget and Capital Programme 2011/12

- Councillor MacDonald - Personal and Prejudicial - due to her involvement with the Hillingdon Music Service
- Councillor Yarrow - Personal - as a School Governor at Ruislip High School.
- Councillor Douglas Mills - Personal - as a School Governor at Ruislip High School, had a family connection with the Willow Tree Centre and his house was in the proximity of the proposed HS2 route.
- Councillor Lavery - Personal - as a School Governor at Ruislip High School
- Councillor Bianco - Personal - as he had a family connection with the Willow Tree Centre, and remained in the room during the consideration thereof.
- Councillor Richard Mills - Personal - as had a family connection with the Willow Tree Centre and as a beneficiary of a trust relating to a property in the proximity of the proposed HS2 route
- Councillor O'Brien - Personal - as a user of the Willow Tree Centre

Friday, 4th March, 2011 10.00 am - Licensing Sub-Committee B

5. New Temporary Tables & Chairs Report

- Councillor Kelly - Personal - as knew the applicant.

Tuesday, 8th March, 2011 7.00 pm - Central & South Planning Committee

6. Former Honeywell Site, Trout Road, Yiewsley - 335/APP/2010/1615

- Councillor Gilham - Personal and Prejudicial - As in its first refusal early last year, he signed the petition and assisted the Waterside Action Group who were the petitioners at that time.

Thursday, 10th March, 2011 5.00 pm - Audit Committee

6. Deloitte - 2010/11 Annual Audit Plan

- Councillor Lewis - Personal - as a Member of the Pensions Committee.

8. Internal Audit Progress Report

- Councillor George Cooper - Personal - wife a Governor of Charville Foundation Primary School and he was a Governor of St Mary's Catholic Primary School.

18. Risk Management Report 2010/11 - Quarter 3 - PART II

- Councillor George Cooper - Personal - as a Trustee of Groundwork Thames Valley.

Tuesday, 15th March, 2011 7.00 pm - North Planning Committee

Standards Committee – 29 February 2012

6. London School of Theology, Green Lane, Northwood 10112/APP/2010/2915

- Councillor Melvin - Personal and Prejudicial.

9. 37 Edwards Avenue, Ruislip 65680/APP/2011/36

- Councillor Kauffman - Personal
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Wednesday, 16th March, 2011 7.30 pm - Corporate Services and Partnerships Policy Overview Committee

5. Review - The Security of Members of the Council when meeting with members of the public

- Councillor MacDonald - Personal - Because of a recent ongoing personal safety incident with one of her constituents.
-

Thursday, 17th March, 2011 7.00 pm - Cabinet

19. Building Contract for the Ruislip High School 6th Form Extension

- Councillor Douglas Mills - Personal - as Chairman of the School Governing Body.

9. Modification to a condition for enlarging Whitehall Infant and Junior Schools

- Councillor George Cooper - Personal - as his property backed onto the school concerned.
- Councillor Judith Cooper - Personal - as her property backed onto the school concerned.

15. Phasing of the New Years Green Lane redevelopment of the Civic Amenity Site

- Councillor George Cooper - Personal - as a trustee of the Groundwork Trust

17. Statutory Determination of New Years Green Lane Landfill Site

- Councillor George Cooper - Personal - as a trustee of the Groundwork Trust
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Thursday, 17th March, 2011 7.30 pm - Executive Scrutiny Committee

5. Consideration of Any Call-Ins of Decisions Made at the Cabinet Meeting on 17 March 2011

- Councillor Edward Lavery - Personal - Agenda Item 19 of the Cabinet Agenda – Building Contract for the Ruislip High School 6th Form Extension as he was a Governor of Ruislip High School.
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Tuesday, 29th March, 2011 7.00 pm - Central & South Planning Committee

15. Enforcement Report

- Councillor Janet Duncan - Personal and Prejudicial - Lives in the road as the enforcement site.
-

Thursday, 7th April, 2011 10.00 am - Licensing Sub-Committee A

2. Declarations of Interest in matters coming before this meeting

- Councillor Barrett - Personal - Resides in Uxbridge South Ward.
 - Councillor Allen - Personal - A Townfield Ward Councillor.
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Thursday, 7th April, 2011 7.00 pm - North Planning Committee

11. Flat 1, 38 Murray Road, Northwood - 20748/APP/2010/1766

- Councillor Melvin - Personal - as she lived in the road.
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Thursday, 14th April, 2011 7.30 pm - Executive Scrutiny Committee

5. Consideration of Any Call-Ins of Decisions Made at the Cabinet Meeting on 14 April 2011

- Councillor MacDonald - Personal and Prejudicial - In relation to Cabinet Agenda Item 20 - Hillingdon Music Service, as her family members and herself have links with Hillingdon Music Service.
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Tuesday, 19th April, 2011 7.00 pm - Central & South Planning Committee

18. Enforcement Report

- Councillor Duncan - Prejudicial - Had previously assisted the applicant as a Ward Councillor
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Tuesday, 26th April, 2011 6.00 pm - External Services Scrutiny Committee

5. Performance Review of the Local NHS Trusts

Standards Committee – 29 February 2012

- Councillor Kemp - Personal and Prejudicial - as a governor of Central & North West London NHS Foundation Trust.
-

Thursday, 12th May, 2011 7.30 pm - Council

11. Policy Overview and Scrutiny Committees Annual Report

- Councillor George Cooper - Personal - as he was a trustee of Groundwork Thames Valley
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Monday, 23rd May, 2011 1.00 pm - Pensions Committee

5. Re-investment of Alliance Bernstein Allocation

- Andrew Scott - Personal - Member of the Local Government Pension Scheme
 - Councillor David Simmonds - Personal - Member of the Local Government Pension Scheme
 - Councillor Janet Duncan - Personal - Member of the Local Government Pension Scheme
 - Councillor Paul Harmsworth - Personal - Member of the Local Government Pension Scheme
 - Councillor Philip Corthorne MIPD - Personal - Member of the Local Government Pension Scheme
 - Councillor Richard Lewis - Personal - Member of the Local Government Pension Scheme
 - John Holroyd - Personal - Member of the Local Government Pension Scheme.
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Tuesday, 24th May, 2011 7.00 pm - Central & South Planning Committee

8. Land at 28 and R/O 22, 24, 26 & 34 Oakdene Road, Hillingdon 66706/APP/2010/2673

- Councillor Bridges - Personal and Prejudicial - Had spoken to the petitioners objecting to the proposal about the application.
-

Thursday, 26th May, 2011 7.30 pm - Executive Scrutiny Committee

5. Consideration of Any Call-Ins of Decisions Made at the Cabinet Meeting on 26 May 2011

- Anthony Little - Personal - Cabinet Agenda Item 10 – Primary Capital Programme – Construction Decisions as a Governor of Pinkwell School.
 - Councillor Khursheed - Personal - Cabinet Agenda Item 16 – Voluntary Sector Leasing Policy as a member of one of the Voluntary Sector organisations concerned.
-

Tuesday, 7th June, 2011 7.00 pm - Central & South Planning Committee

6. Ryefield House, Ryefield Avenue, Hillingdon 11838/APP/2011/553

- Councillor Bridges - Personal - as a Ward Councillor for the area.
-

Thursday, 9th June, 2011 7.30 pm - Corporate Services and Partnerships Policy Overview Committee

5. Review Topics 2011/12

- Councillor Graham - Personal - as a Member of the Audit Committee.
 - Councillor Lewis - Personal - as a Member of the Audit Committee.
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Thursday, 16th June, 2011 7.30 pm - Executive Scrutiny Committee

5. Consideration of Any Call-Ins of Decisions Made at the Cabinet Meeting on 16 June 2011

- Councillor Crowe - Personal - Cabinet Agenda Item 7 - Older People's Plan - Progress Update 2010-2011 as a member of his family was a user of Assistive Technology / Telecare.
-

Monday, 27th June, 2011 5.00 pm - Audit Committee

9. Audit Committee Annual Report to Council

- Councillor George Cooper - Personal - as a contributor to the Local Government Pension Fund.
 - Councillor Harmsworth - Personal - as a Member of the Pensions Committee
 - Councillor Lewis - Personal - as a Member of the Pensions Committee.
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Tuesday, 28th June, 2011 7.00 pm - Central & South Planning Committee

6. 121 Cowley Road, Uxbridge 7008/APP/2010/2758

Councillor Judith Cooper - Personal - A Ward Councillor of the application site.

14. 67 Berrydale Road, Hayes 64145/APP/2011/858

- Councillor Duncan - Personal - A Ward Councillor of the application site.

15. Lock up Garage Site adjacent 91 Pinewood Avenue, Hillingdon 66014/APP/2009/983

Standards Committee – 29 February 2012

- Councillor Gilham - Personal - A Ward Councillor of the application site.
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Thursday, 7th July, 2011 7.30 pm - Council

9. Motions

- Councillor Douglas Mills - Personal and Prejudicial - Motion from Councillor Riley, as the proposed HS2 route was in close proximity to his property
 - Councillor Jarjussey - Personal - Motion from Councillor Major, as on the CNWL Board
 - Councillor Richard Mills - Personal and Prejudicial - Motion from Councillor Riley, as he had an interest in a property that would be affected by the proposed HS2 route.
-

Wednesday, 13th July, 2011 7.00 pm - Petition Hearing - Cabinet Member for Planning, Transportation and Recycling

6. Petition relating to the draft West London Waste Plan and Policies Public consultation

- Councillor Gilham - Personal - as a Member of the Central and South Planning Committee which may deal with this application in the future.
 - Councillor Burrows - Personal - as Members of his family had signed the petition.
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Tuesday, 19th July, 2011 7.00 pm - Central & South Planning Committee

6. Airlink house, 18 - 22 Pump Lane, Hayes 5505/APP/2010/2455

- Councillor Sansarpuri - Personal and Prejudicial - As a Ward Councillor of the application site.

8. Car Park Rear of 1 - 16 Sydney Court, Perth Avenue, Hayes 65936/APP/2009/2629

- Councillor Duncan - Personal - as a Ward Councillor of the application site.

9. 47 Swanage Way, Hayes 48600/APP/2011/548

- Councillor Duncan - Personal - As a Ward Councillor of the application site.

10. 298 Kingshill Avenue, Hayes 8195/APP/2011/38

- Councillor Fyfe - Personal - As a Ward Councillor of the application site.

15. 67 Berrydale Road, Hayes 64145/APP/2011/858

- Councillor Duncan - Personal - As a Ward Councillor of the application site.

16. 18 Stipularis Drive, Hayes 31178/APP/2011/263

- Councillor Duncan - Personal - As a Ward Councillor of the application site.

18. Enforcement Report

- Councillor Stead - Personal - As a Ward Councillor of the application site.

19. Enforcement Report

- Councillor Fyfe - Personal - As a Ward Councillor of the application site
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Wednesday, 20th July, 2011 6.00 pm - External Services Scrutiny Committee

7. Hillingdon LINK: 3rd Progress Report

- Councillor George Cooper - Personal - as a Trustee of Groundwork Thames Valley
 - Councillor Judith Cooper - Personal - husband a Trustee of Groundwork Thames Valley
 - Councillor Kemp - Personal - as a Governor at Central & North West London NHS Foundation Trust (CNWL).
 - Councillor Jarjussey - Personal - as a member of the Shadow Board of The Orchard Medical Practice Community Interest Company and a member of CNWL.
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Thursday, 21st July, 2011 7.00 pm - Corporate Services and Partnerships Policy Overview Committee

6. First Major Review - Effectiveness of the Audit Committee and its Terms of Reference - Draft Scoping Report

- Councillor Graham - Personal - as a Member of the Audit Committee.
 - Councillor Lewis - Personal - as a Member of the Audit Committee.
-

Monday, 25th July, 2011 5.00 pm - Social Services, Health and Housing Policy Overview Committee

4. Forward Plan - Rural Activities Garden Centre (638)

Standards Committee – 29 February 2012

- Councillor Dominic Gilham - Personal - as Ward Councillor for the area where the RAGC was situated.
-

Thursday, 28th July, 2011 7.00 pm - Cabinet

5. Hillingdon's response to the Government's consultation on High Speed Rail

- Councillor Douglas Mills - Personal and Prejudicial - due to the vicinity of his property to the proposed HS2 route.
 - Councillor George Cooper - Personal - as a member of the Board of the Colne Valley Partnership.
6. Rural Activities Garden Centre - project plan for its modernisation and sustainable future
- Councillor George Cooper - Personal - due to the involvement of Cllr Judith Cooper in the Rural Activities Garden Centre.
 - Councillor Judith Cooper - Personal - due her involvement in the Rural Activities Garden Centre

21. Pan-London Energy Scheme: RE:NEW

- Councillor George Cooper - Personal - as a trustee of Groundwork Thames Valley Trust Ltd
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Thursday, 11th August, 2011 5.30 pm - Pensions Committee

4. Investment Strategy

- Councillor Simmonds - Personal – as a member of the Local Government Pension Scheme
 - Councillor Duncan - Personal - as a member of the Local Government Pension Scheme
 - Councillor Harmsworth - Personal - as a member of the Local Government Pension Scheme.
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Thursday, 1st September, 2011 7.00 pm - Central & South Planning Committee

11. Unit 1 Cowley Mill Industrial Estate Longbridge Way, Uxbridge 29704/APP/2011/875

- Councillor Cooper - Personal and Prejudicial.

13. Brunel University (Tower C) Kingston Lane, Hillingdon 532/APP/2010/2391

- Councillor Stead - Personal – as a Brunel Ward Councillor.
- Councillor John Hensley - Personal and Prejudicial.

15. 123 Uxbridge Road, Hillingdon 29448/APP/2011/639

- Councillor Bridges - Personal - as a Hillingdon East Ward Councillor.

16. Unit 7A, Hayes Bridge Retail Park Uxbridge Road, Hayes 67475/APP/2011/853

- Councillor Sansarpuri - Personal - as a Townfield Ward Councillor.

19. 7 Cherry Tree Avenue, Yiewsley 63027/APP/2011/1129

- Councillor Gilham - Personal - as a Yiewsley Ward Councillor.
-

Tuesday, 6th September, 2011 7.00 pm - Central & South Planning Committee

6. 1, 2, 4, 5 & 6 School Approach, Fredora Avenue, Hayes 63421/APP/2011/1035

- Councillor Fyfe - Personal and Prejudicial

7. The Forge, St Stephens Road, Yiewsley 67384/APP/2010/2499

- Councillor Gilham - Personal and Prejudicial

5. 61 Adelphi Crescent, Hayes 60953/APP/2011/1214

- Councillor Fyfe - Personal and Prejudicial

8. 4 Harold Avenue, Hayes 60953/APP/2011/1214

- Councillor Duncan - Personal - As she knew the applicant
- Councillor Sansarpuri - Personal - As he knew the applicant

9. St Georges Meadow, Mill Road, West Drayton 33658/APP/2010/263

- Councillor Duncan - Personal - As she lived adjacent to the site
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Standards Committee – 29 February 2012

13. Enforcement Report

- Councillor Gilham - Personal and Prejudicial
-

Wednesday, 7th September, 2011 7.00 pm - Education & Children's Services Policy Overview Committee

2. Declarations of Interest in all matters coming before this meeting.

- Councillors Benson, Bliss, Curling, Dann, O'Brien and Riley - Personal – as school Governors
-

Tuesday, 13th September, 2011 7.30 pm - Corporate Services and Partnerships Policy Overview Committee

5. First Major Review - Effectiveness of the Audit Committee and its Terms of Reference - First Witness Session

- Councillor Graham - Personal - as a Member of the Audit Committee.
 - Councillor Richard Lewis - Personal - as a Member of the Audit Committee.
-

Wednesday, 21st September, 2011 6.00 pm - External Services Scrutiny Committee

5. Commission of a Consultant Led Community Ophthalmology Service

- Councillor Jarjussey - Personal - as a service user.

6. Safer Transport

- Councillor Jarjussey - Personal - as a service user.
-

Thursday, 29th September, 2011 7.30 pm - Executive Scrutiny Committee

5. Consideration of any Call-Ins of Decisions Made at the Cabinet Meeting held on 29 September 2011

- Councillor Lavery - Personal - Agenda Item 11 – Council Budget – Month 4 – 2011/12 Revenue and Capital Monitoring Report of as a Governor of Ruislip High School.
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Friday, 30th September, 2011 10.00 am - Licensing Sub Committee (South)

5. Siragro - Street Trading Licence - Shop Front

- Councillor Gardner - Personal - As a Ward Councillor of a neighbouring Ward.

6. Ocean Superstore - Shop Front

- Councillor Gardner - Personal - As a Ward Councillor of a neighbouring Ward.
-

Tuesday, 11th October, 2011 7.00 pm - Central & South Planning Committee

6. Knights of Hillingdon Florists Uxbridge Road, Hillingdon 15407/APP/2010/2209

- Councillor Bridges - Personal - as a Ward Councillor.

11. Former Hillingdon Irish Centre Royal Lane, Hillingdon 267/APP/2011/1383

- Councillor Gilham - Personal - as a Ward Councillor.

12. Land Fronting Knights Gardens Opposite 943-945 Uxbridge Road, Hillingdon 67975/ADV/2011/60

- Councillor Bridges - Personal - as a Ward Councillor.

15. 18 Frays Avenue West Drayton 67620/APP/2011/877

- Councillor Duncan - Personal and Prejudicial - as a resident of Frays Avenue.
-

Thursday, 20th October, 2011 7.30 pm - Corporate Services and Partnerships Policy Overview Committee

5. Major Review - Effectiveness of the Audit Committee and its Terms of Reference - Second Witness Session

- Councillor Graham - Personal - as a Member of the Audit Committee
 - Councillor Richard Lewis - Personal - as a Member of the Audit Committee.
-

Wednesday, 26th October, 2011 6.00 pm - External Services Scrutiny Committee

5. Provision of Health Services in the Borough

- Councillor Kemp - Personal - as an appointed governor of CNWL
-

Standards Committee – 29 February 2012

- Councillor Jarjussey - Personal - as a member of CNWL.

Thursday, 27th October, 2011 7.00 pm - Cabinet

8. Review of the Local List of Buildings of Architectural or Historic Importance

- Councillor Corthorne - Personal - as a parishioner of Church of the Most Sacred Heart

Tuesday, 1st November, 2011 7.00 pm - Central & South Planning Committee

6. Honeycroft Day Centre Honeycroft Hill, Uxbridge 6046/APP/2010/2679

- Councillor Judith Cooper - Personal and Prejudicial

12. Land Rear of 22, 22A and 24 Dickens Avenue, Hillingdon 67783/APP/2011/107

- Councillor Gilham - Personal and Prejudicial – as a Ward Councillor

15. 4 Sedgwick Avenue, Hillingdon 57754/APP/2011/38

- Councillor Bridges - Personal – as a Ward Councillor

17. 33 Silverdale Gardens, Hayes 10680/APP/2011/2338

- Councillor Sansarpuri - Personal – as a Ward Councillor.

18. Land Rear of Montague Passage and Adjacent to 1 and 2 Iffley Close, Uxbridge 67688/APP/2011/685

- Councillor Duncan - Personal

19. Former Cape Boards Site Iver Lane, Cowley 751/APP/2011/272

- Councillor Judith Cooper - Personal – as a Ward Councillor.

Thursday, 3rd November, 2011 7.30 pm - Council

6. Report of the Head of Democratic Services

- Councillors Barnes, Bridges, Corthorne, Curling, Dann, Higgins, Jarjussey, O'Brien and Payne, - Personal - as independently appointed school Governors

8. Article 4 Direction to Control Houses in Multiple Occupation Around Brunel University

- Councillor Routledge – Personal
- Councillor George Cooper - Personal and Prejudicial
- Councillor Judith Cooper - Personal and Prejudicial
- Councillor Fyfe - Personal and Prejudicial
- Councillor Curling - Personal and Prejudicial
- Councillor Kemp - Personal and Prejudicial

9. Governance Arrangements for the Pension Fund

- Councillors Baker, George Cooper, Judith Cooper, Corthorne, Crowe, Curling, Dann, Duncan, Gilham, Harmsworth, Harper-O'Neil, Hensley, Higgins, Khursheed, Lavery, Lewis, Nelson, O'Brien, Payne, Puddifoot, Retter, Sansarpuri, Seaman-Digby, Simmonds and White - Personal - as members of the local government pension scheme

Thursday, 10th November, 2011 5.30 pm - Corporate Services and Partnerships Policy Overview Committee

5. Major Review - Effectiveness of the Audit Committee and its Terms of Reference - Second Witness Session

- Councillor Graham - Personal - as a Member of the Audit Committee.
- Councillor Richard Lewis - Personal - as a Member of the Audit Committee.

Tuesday, 22nd November, 2011 7.00 pm - Central & South Planning Committee

17. 9 Lodge Close, Cowley 61365/APP/2011/2084

- Councillor Judith Cooper - Personal – as a ward Councillor

15. Brunel University, Kingston Lane, Hillingdon 532/APP/2011/1744

- Councillor Stead - Personal – as a ward Councillor

Standards Committee – 29 February 2012

- Councillor Hensley - Personal and Prejudicial - As an adviser and ex don
- Councillor Curling - Personal and Prejudicial - Employee of the University

Wednesday, 23rd November, 2011 5.00 pm - Re-Offending Working Group

6. Work Programme

- Councillor Allen - Personal - as her son worked for Reed.

Thursday, 24th November, 2011 7.00 pm - Cabinet

6. Update on the Government's consultation on High Speed Rail

- Councillor Douglas Mills - Personal and Prejudicial - as a local resident affected by the proposed HS2 route.
- Councillor George Cooper - Personal - as a Member of the Colne Valley Partnership affected by the proposed HS2 route.

12. Council Budget - Month 6 2011/12 Revenue and Capital Monitoring Report

- Councillor Douglas Mills - Personal - due to a family interest in the Willow Tree Centre.

Thursday, 8th December, 2011 5.00 pm - Audit Committee

6. Internal Audit Progress Report

- Councillor George Cooper - Personal - as his wife was a Governor of the Hillingdon Virtual School.

Thursday, 15th December, 2011 7.00 pm - Cabinet

7. Financial Support to Voluntary Organisations

- Councillor Scott Seaman-Digby - Personal and Prejudicial - as a trustee of the Hillingdon Aids Response Trust.

Monday, 19th December, 2011 6.00 pm - Corporate Services and Partnerships Policy Overview Committee

5. Major Review - Effectiveness of the Audit Committee and its Terms of Reference - Consideration of draft final report

- Councillor Graham - Personal - as a Member of the Audit Committee.

Councillor Richard Lewis - Personal - as a Member of the Audit Committee.

8. Ombudsman complaints received/settled

Date Received	Nature of Complaint	Outcome/Status/Date Settled
10.01.11 Social Services / Housing	failed to provide adequate assistance to obtain accommodation as a care leaver. He alleges that his Personal Adviser promised him that if he moved out of his accommodation temporarily, at the end of that period he would either be rehoused or provided with a referral letter to enable him to access Council accommodation in Ealing, and did not tell him he would still be liable for rent during his temporary move.	Decision Letter dated 11.05.11, Local Settlement: Council agree to reduce the outstanding debt and considering the complainants housing application and entitlements under the leaving care policy
20.01.11 Housing	delayed unreasonably in addressing and responding to the complainant with regard to the issue of who is responsible for the boundary fence between 13/15 Milton Way.	Decision Letter dated 17.03.11, Local settlement: £400 compensation for frustration and uncertainty caused to the complainant during the 2 years he waited for the Council to properly address matters.

Date Received	Nature of Complaint	Outcome/Status/Date Settled
18.01.11 Education	the child is out of school because of fears for his safety at the placement named on his statement, yet the Council has made little or no alternative provision for him and has failed to ensure that he receives his full educational entitlement.	Decision Letter dated 21.03.11, Local Settlement: - organise an interim review of the child's statement; - collaborate with the child's school and together organise alternative provision for him that fulfils the requirements of his statement and any relevant statutory educational entitlement as a matter of urgency.
17.02.11 Social Services	failed to ensure husband was receiving appropriate care while at Parkfield House Nursing Home, Uxbridge	Decision letter dated 23.12.12. £750 compensation payment (£500 for anxiety and £250 for time & trouble).
02.03.11 Council Tax	complains that the Council is unreasonably pursuing him in order to recover an overpayment of Housing Benefit and Council Tax Benefit in respect of his claim when he lived in Hillingdon.	Decision Letter dated 04.04.11, Local Settlement: did not find fault with the Council for pursuing recovery, although there may be grounds to questions whether its recent actions were reasonable. Council agreed to review matters and decided to write off the debt.
11.04.11 Social Services	Social workers took too long in completing assessment for residential care, would not explain the criteria, or put in writing that they did not met the criteria, that there was no consultation with doctors or health professional. The complainants were discouraged from placing Mr & Mrs B in a home that they had seen until an assessment had been approved by the Council. This led to additional unnecessary delay, and was a contributory factor to Mr B's heart attack.	Decision Letter dated 13.06.11, The first social worker's communication with Mrs M was inadequate. The LGO considered the Council's apology to be adequate redress for the distress caused. Although the Council's own timescales for initiating and completing assessments were breached, the LGO did not consider that there was unreasonable delay in the particular circumstances of this case. In the absence of any evidence of maladministration, there were no grounds for the LGO to pursue the investigation of this complaint.
14.04.11 Social Services	that the Council has failed to deal properly with the concerns about the care provided for their son at Charles Curran House.	Decision Letter dated 18.01.12. The Council failed to complete the assessment of the complainants son until July 2010. The Council did not ensure that all the staff at the care home provided the son with the appropriate level of care. Remedy: Write acknowledging its failings and apologising for them; and, Pay their son £500 in recognition of the significant delay in the assessment.
14.04.11 Housing	complaining about the way the Council has dealt with her daughter approaches for assistance with housing since she was given notice to leave her former private rented accommodation last year	Decision letter dated 30.06.11, No evidence to conclude there has been fault by the Council which has caused a significant injustice to the complainant. The investigation was discontinued.

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18.04.11 Education	that the Council has failed to provide a school place since November 2010 for her son, Charlie, who is a year 9 pupil.	Injustice remedied. Council agreed to review Fair Access procedures, and seek ways to provide speedier responses from schools, the council will develop a policy on suitable interim education for pupils without a school place, look into improving the school in-year form, and agree to pay compensation to Miss Spender: £1,500 which she can use for tuition for her son
12.05.11 Housing	that the Council has not acted in accordance with its allocations policy in awarding them priority for rehousing; it has not responded to the complaints that were made about this in November 2010	Final Decision sent on 10.06.11, The Council confirmed that that the complainant's are entitled to Band B priority and a banding upgrade had been carried out, the band date had been set at 10 February 2009; the date the complainant's told the Council of their wish to downsize. Apology provided by the Council.
14.06.11 Planning	that the Council has failed to take enforcement action in relation to an outbuilding erected by the complainant's neighbour. The Council has also failed to follow up on the issue of faulty guttering at the neighbour's property. The Council told the complainant that Building Control were aware of the problem but it has taken no action.	Decision letter dated 13.09.11, Complaint discontinued, no fault.
16.06.11 Housing	Complaining about the eviction of complainant from her two bedroom Council flat	Decision letter dated 11.08.11, The Council had agreed to re-offer 6 months accommodation to the complainant so that she will be in the position she would have been in when this offer was originally made. Investigation has been discontinued.
17.06. 11 Social Services	Complaint regarding Direct Payments in relation to using for domestic cleaning	Decision letter dated 01.12.11, investigation discontinued. The Council agreed to clear the £1,440 debt and pay £150 compensation for time&trouble. The Council also agreed to properly complete the complainants care plans and ensure all services are explained and set out to her.
07.07.11 Housing/ Planning/ ASB	Various complaints regarding planning, housing, anti-social behaviour	Decision letter dated 27.09.11, Complaint discontinued. Agreed with Council's stage 3 reports. Apologies for admin errors already offered in Council's complaints process.
08.07.11 Education	that there was administrative fault in the way the Independent Appeal Panel considered the complainant's appeal against the Council's decision to refuse to admit her daughter to Ruislip High School.	Decision letter dated 08.09.11, Discontinued investigation because the Council was willing to remedy the injustice with an apology letter.

Date Received	Nature of Complaint	Outcome/Status/Date Settled
19.07.11 Education	complaining about the Council's failure to offer her son a place in the Reception year at Cranford Park Primary School for September 2011. That the Council's and the panel's decisions are unreasonable in view of her family's circumstances, her daughters' attendance at Cranford Park, and the long distance to the alternative school that has been offered.	Decision letter dated 30.08.11 no fault & complaint discontinued.
25.07.11 Education	The Council has failed to ensure that her son is offered a school place, or other full time suitable education within the terms of the Education Act 1996, Section 19. Sam has been without educational provision since 1 December 2010.	Draft Report sent in on 19.01.12 for comments by 08.02.12 (failure to provide education for a year). Awaiting final decision
25.07.11 Housing	that the Council failed to take action to resolve leaks entering the complainant's home, from the property above. The leaks have been ongoing since 2008 and have caused substantial damage to the complainant's kitchen and bathroom. The complainant's says that the Council should undertake works to repair the damaged caused by the leaks.	Decision letter dated 02.08.11, Complaint discontinued as Council was already willing to carry out repairs that complainant required.
26.07.11 Education	School admission arrangements in his respect of her daughter, she felt that the proceedings were not objective or fair	Decision letter dated 04.08.11, no fault and complaint investigation discontinued.
28.07.11 Housing / Finance	There was an unreasonable delay by the Council before it completed the sale of a property to the complainant under the right to buy legislation. The complainant is also aggrieved about errors made by the Council during the process.	Decision letter dated 17.08.11 not to pursue as the Council had taken reasonable steps to address the effects of the delay and had offered compensation
28.07.11 Education	The Council will not provide social care services for her son who is autistic and has significant learning disabilities. He is now 18 years old and moving into adult life. Complainant was concerned she will find it increasingly difficult to care for him without support.	Decision letter dated 12.10.11, Investigation discontinued. LGO is satisfied that the Council is taking a satisfactory and reasonable approach to planning for the complainants son's future needs.
16.08.11 ASB	that the Council delayed unreasonably for two years in properly addressing noise nuisance complaints submitted by the complainant about students living next door to her. She was only visited twice despite first complaining in 2009 and promises to install noise monitoring equipment never materialised. There has been no response to the 14 on-line complaints submitted since March 2011.	Decision letter dated 02.12.11. Compensation of £300 is rec. And joint mtg as proposed in Stage 3 and installation of noise equip if appropriate.

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16.08.11 Adult Social Care	complaint regarding social care assessments, complaint handling, information by social care direct of poor standard	Decision letter dated 17.10.11. Complaint discontinued. No fault.
22.08.11 Social Services	When complainant was discharged from hospital, the Council failed to deal with the financial assessment properly, or explain funding issues to them adequately. As a result, they were unaware of the charges that would be payable.	Awaiting Decision
15.09.11 Social Services	That carers attend his home without displaying their ID badges; and that carers refuse to provide their full name when asked.	Decision letter dated 14.11.11, Investigation discontinued. Investigator satisfied the Council have properly responded to this complaint prior to the LGO's involvement.
19.09.11 Planning	that the Council are at fault regarding its decision to grant approval to application 40169/APP/2011/243. The Council did not undertake adequate consultation and did not take into consideration the views that were expressed by local residents. Also that the Council have not acted upon his request that planning permission for the application be revoked or his suggestions for modifications to the traffic arrangements.	Decision letter dated 21.12.11, No fault, complaint discontinued.
10.10.11 Social Services	that the Council has not supported the complainant appropriately as a care leaver	Decision letter dated 14.12.11, no fault, investigation discontinued.
18.10.11 Housing Benefit	That the Council made assurances/promises that deposit and rent would be paid at one of the complainants properties and the Council has reneged on these promises. There are arrears of rent because of breaks in the tenant's housing benefit claim. The Council should pay the monies owed – approximately £8000 at present.	Decision letter dated 12.12.11, investigation discontinued as Council agree to apologise for not replying to correspondence. No other fault.
27.10.11 Social Services	that the Council unfairly withdrew 5 hours from the complainant's direct payments because he was not using these hours appropriately. Mr Halford says that the Council did not explain to him that these hours were allocated for outreach services.	Provisional View sent 13.01.12 - administrative fault Council for withdrawing hours. Council agreed to re-assessment. Awaiting final decision from the LGO before action.
08.11. 11 Education	there was administrative fault in the way in which the Council considered the complainant's application for the admission of her daughter to secondary schools in its area in May 2011, and in its failure to signpost her to an Admissions Appeal Panel in order to appeal against the Council's refusal.	Awaiting Decision

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17.11.11 Education	Council refusing to provide Home to School Travel to her son.	Awaiting Decision